

Standard Work for Leadership Workshop with Bob Plummer



April 28, 2017, 9 am -17 pm
Hotel „Grand Spa Lietuva“, V. Kudirkos g. 45, Druskininkai

- **The Standard Work for Leadership** workshop will introduce leaders to principles and practices used by Toyota that will improve the effectiveness of their leadership, the strength of the teams they lead, the performance of their operations, and the degree to which they unleash the human potential in their organization.
- The workshop covers the following sub-topics:
 1. Lean Leadership principles - Principles create organization culture that establishes the environment in which every team member becomes a problem solver and contributes to process improvement that increases customer satisfaction, effectiveness, and efficiency. Principles we will discuss are: Customer first, courage/humility/kaizen, mutual trust and respect, safety and security, communication and teamwork
 2. Lean Leadership practices – The following key practices enables Lean leaders to effectively lead the organization and sense and respond where there support and engagement is needed. These practices will be introduced during the workshop:
 - a. Kaizen and standard work
 - b. PDCA
 - c. Performance measurement
 - d. Tiered huddles and visual management
 - e. Gemba walks
 - f. Leader standard work – tying it all together
 - g. Strategy deployment
- Workshop attendees will determine which principles and practices they want to incorporate into their leadership methods and how they will help their organization.
- Attendees will receive helpful advice about implementing a lean transformation in their organization and thereby establishing the principles and practices they have learning during the workshop.

About Bob Plummer:

Bob began his career with 15 years of experience leading manufacturing operations, including Toyota experience at NUMMI, followed by 15 years of experience as Division President and CEO of both manufacturing and service companies. He has a Bachelor of Industrial Engineering from Kettering University and a MBA from Harvard Business School.

While in the roles of Division President and CEO, he implemented TPS in several businesses. Two of his larger implementations include Portola Packaging, a \$200 million global plastic packaging manufacturer and Siegel-Robert Automotive, a \$450 million automotive components manufacturer. When implementing TPS and kaizen, he emphasize the important role of leadership, meaningful metrics, building kaizen skill and ability, and cultural transformation. As Managing Director of Honsha, he works with clients to improve the ability of their operations and extended value streams to meet customer needs for delivery, quality, products, and services in the most effective and efficient ways possible.

Workshop will be conducted **in English**.

Coffee and lunch breaks are included into the participant's fee.

Participant's fee – 450 eur. **Special offer** for Lean.lv delegates – 25 % discount.

We also provide a special discount for hotel registration:

- single room 45.88 € + 9 % VAT

- double room 59.64 € + 9 % VAT

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